

The very best care close to home

TWO HOSPITALS One Goal

The Mississippi River Health Alliance

REPORT TO
THE COMMUNITY 2016-2017



Almonte General Hospital and Carleton Place & District Memorial Hospital are working together to improve each patient's overall health care experience. Our goal is a strong, coordinated system of care.

Just over a year ago, the Mississippi River Health Alliance (MRHA) was created to support these efforts. The Alliance represents the hospitals' commitment to work together. Each hospital remains a separate corporation with its own Board, Foundation and Volunteers. Funds raised in each community stay in each community. Together we have a single goal: better care.

In this *Report to the Community*, we are pleased to provide updates on the Alliance, Almonte General Hospital, Carleton Place & District Memorial Hospital and the two Hospital Foundations.

Over the past year, the Mississippi River Health Alliance partners teamed up on a number of initiatives. Here are a few examples:

- ▶ A successful joint pilot project showcased a new way to care for vulnerable seniors in the region
- ▶ Shared leadership positions are supporting collaborative work – including a shared President and CEO
- ▶ Additional opportunities for shared roles at both hospitals are supporting better coordination and opportunities to share best practices
- ▶ Combined buying power supported the purchase and installation of new x-ray equipment at each hospital
- ▶ Working with health system partners, the North Lanark Health Link was established to better serve patients in the communities with complex needs

Planning for the Future Together

Most recently, the two Hospital Boards have led a joint strategic planning process to ensure ongoing alignment. Thank you to the hundreds of community members who provided feedback through phone calls, surveys and focus groups.

You told us to keep going and do more – and we will. Watch for the new Strategic Plan later this year.

Almonte General Hospital and Carleton Place & District Memorial Hospital have a history of collaboration. The Mississippi River Health Alliance is strengthening those ties and identifying opportunities for better care. It is the right thing to do for our patients and their families. Let's continue the conversation!



Together,

*we are creating a stronger voice
for local health care – close to home.*



▶ INTEGRATED HEALTH CARE

The AGH campus on Spring Street is a busy place as our three operating divisions and on-site partners work together to provide the very best care for residents of Mississippi Mills and surrounding areas. In addition to Almonte General Hospital and Fairview Manor, patients have access to the Ottawa Valley Family Health Team (primary care), Dr. Awwad and Dr. Caloia, the Hospital's team of two Obstetrician/ Gynecologists, Pediatrician Dr. Corina Francu; Lanark County Mental Health; Leeds Grenville Lanark Public Health (public health); LifeLabs and Capital Hearing. The regional Day Hospital supports patients with chronic conditions and a host of specialists from larger centres provide clinics and treatments right here close to home. And we are proud to have the 90+ Lanark County Paramedic Service paramedics providing ambulance and rescue services from five bases across the County.

Over the past year the Hospital, in partnership with the Georgian Bay Information Network, took the first step toward an Electronic Medical Record with several systems going live. New diagnostic imaging equipment offers improved imaging and care. The new Patient and Family Advisory Committee will be an important source of advice and feedback. Lanark County Paramedic Service christened a new state-of-the-art building in Smiths Falls. At Fairview Manor, Dr. Susie Quackenbush has replaced Dr. Cecil Rytwinski as Medical Director. Thanks to Dr. Rytwinski for his many years of service to the residents.

Grateful thanks to the dedicated Board of Directors and committed staff, physicians and volunteers who work hard to provide excellent care for our patients and residents every day.

▶ CARING SNAPSHOT 2016-2017

Almonte General Hospital

Admissions	1,348
Inpatient Days	14,461
Emergency Visits	16,302
Ambulatory Care Visits	12,033
Surgical Procedures	863
Diagnostic Imaging Exams	13,089



Fairview Manor

Resident Days (including respite care)	40,361
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Lanark County Paramedic Service

Calls Answered	19,059
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► WORTH THE WAIT

Last October, the cheers could be heard down the block as the Minister of Health and Long-Term Care announced a new Emergency Department at Carleton Place & District Memorial Hospital (CPDMH). Planning is well underway as our team works through the Ministry's five stage approval process. Construction is expected to begin within 36 months.

Planning is being led by a Steering Committee comprised of staff and physicians and overseen by the Capital Projects Committee of the Board, which includes hospital staff and community members with expertise in health care, architecture and construction. Throughout the planning, input will be sought from patients, neighbours, the community, staff and volunteers.

And this is not the only major project. Thanks to funding from the MoHLTC's Hospital Infrastructure Renewal Fund, the Hospital has a new roof and a new boiler. The Patient and Family Advisory Committee continues to ensure the patient's voice is heard in everything we do, including visioning for the new Emergency Department. Of special note, this past year CPDMH was proud to receive Accreditation with Exemplary Standing, the highest level of approval from Accreditation Canada.

Thank you to the community volunteers who sit on the Board of Directors and lead this work. Together with our committed staff, physicians and volunteers, they are helping to ensure the best and safest care for the patients and families served by CPDMH.

► CARING SNAPSHOT 2016-2017 Carleton Place & District Memorial Hospital

Admissions	572
Inpatient Days	5,733
Emergency Visits	17,665
Ambulatory Care Visits	12,852
Surgical Procedures	1,705
Diagnostic Imaging Exams	16,184





It has been a very exciting and productive year at the CPDMH Foundation. Along with the many patient care equipment pieces purchased for the hospital, we were delighted to provide the \$850,000 raised for the digital x-ray machine and to mark its arrival with a special unveiling celebration last November.

Your Donation has made a Difference!

This past year we also launched our *Gifts of Health* Gift Catalogue – providing meaningful and personalized gifts for all occasions. This is just one of the many different fundraising initiatives we are working on in preparation for the exciting new Emergency Department. Watch for many other new and innovative programs as we get ready to launch the campaign in the coming year!

The CPDMH Foundation is grateful to everyone who has given so generously over this past year and we remain committed to stewarding your donations with respect, integrity and transparency. Special thanks to all of our wonderful donors, community partners and local businesses who continue to support the hospital with an array of fundraising events, matched employee giving campaigns and corporate contributions.

Donations received from April 2016 to March 2017 have helped purchase the following equipment to support patient care:

- ▶ Low-Dose Digital X-Ray Machine
- ▶ Cardiac Monitor & Telemetry Upgrade
- ▶ Electric Bed with Weight Scale & Exit Alarm
- ▶ Hi-Lo Bed
- ▶ Orthopedic Shavers
- ▶ Colonoscope
- ▶ Stretcher

Donors	1,032
Gifts	2,068
TOTAL DONATIONS	\$387,414

CPDMH Foundation • 613-257-2200 ext. 856 • www.cpdmhfoundation.ca



Put Yourself in the Picture!

Thank you to all of our supporters for 'putting themselves in the picture last year' for high quality health care close to home at the Almonte General Hospital and Fairview Manor.

The Foundation raised \$654,063 in 2016-17, up over \$200,000 from the previous year.

Some funds were used to acquire:

- ▶ Ceiling lifts for the Rosamond Unit and Fairview Manor
- ▶ A reclining bike for the Physiotherapy Department
- ▶ Equipment for the Obstetrics program

The majority of the Foundation's support was directed to the acquisition of new Diagnostic Imaging equipment including two new digital ultrasounds, a new digital x-ray suite and digital portable x-ray machine. Fundraising to pay for these pieces is ongoing.



AGH Foundation • 613-256-2514 ext. 2297 • www.almontehospitalfoundation.com