

Improving the Patient Experience New Program Focuses on Improved Care & Results



The Mississippi River Health Alliance (MRHA) has a single goal: better care for our local communities. Now, a new partnership with Studer Group Canada will help support that goal and create an exceptional working environment for staff, physicians and volunteers at Almonte General Hospital (AGH) and Carleton Place & District Memorial Hospital (CPDMH).

Studer Group (a Huron solution) works with hospitals in Canada and beyond to help them achieve and sustain improvement in clinical care, operations and financial results. Coaches work side-by-side with leaders and frontline staff, leading to greater transparency, heightened accountability, increased engagement, and improved results.



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"This is a significant opportunity for both hospitals in terms of patient care, leadership development and organizational alignment," explains President and CEO Mary Wilson Trider. "Health care is changing every day and we must evolve and adapt to ensure the very best care for our patients, residents and families."

Studer Group President and CEO, Debbie Ritchie says she looks forward to this working relationship: "Studer Group works with organizations to help them get better in areas that they are already focused on, such as quality, service, finance, growth, and people. Through our work together, I believe we can make health care a better place for employees to work, for physicians to practice medicine, and for patients to receive care."

