

Position: Information Technology (IT) Lead	Union/Non-Union: Non-Union
Job Status: Permanent Full-time	Hourly Rate: \$40.50/hr – 47.38/hr
Reports to: Vice President & CFO	Start Date: TBD

Almonte General Hospital and Carleton Place & District Memorial Hospital created the Mississippi River Health Alliance (MRHA) in 2016 to formalize their commitment to work together to improve each patient and resident’s overall health care experience through a strong, coordinated system of care. An integrated Senior Team leads the two Hospitals, as well as Fairview Manor and Lanark County Paramedic Service which are operating divisions of AGH. Over 600 caring staff, physicians and midwives provide excellent primary, acute and long-term care to citizens of Lanark County, West Ottawa and Renfrew County.

We are currently seeking a **Permanent Full-Time Information Technology Lead**. Reporting to the Vice President & Chief Financial Officer, the Information Technology Lead ensures reliability, maintenance and enhancement of our critical network infrastructure, services and systems. This position involves leading proactive planning and engagement in IT project initiatives and contributing to the ongoing optimization of our technological framework. This role provides comprehensive solutions for hardware and software issues, ensuring seamless operation across our technology landscape. The IT Lead requires a blend of technical expertise and leadership abilities to guide and support the IT Team towards achieving operational excellence and innovation.

The IT Lead networks with/develops relationships with peers within the community to assist MRHA with meeting its mission and strategic directions and fosters links within the hospital with other departments and with outside agencies and partners to promote a continuum of health care.

Qualifications

- Bachelor's degree in Computer Science, Information Technology, or related field or relevant industry Bachelor's degree in Computer Science, Information Technology, or related field or relevant industry certifications (such as MCSE for Windows Server 2016/2019 or Microsoft Certified: Azure Administrator Associate).
- A minimum of three (3) years hands-on experience in a multi-site network administration or system administration role, with a strong foundation in network principles, planning and operations, preferably within the healthcare or hospital sector.
- Proven experience leading a team.
- Experience with virtualization and cloud technologies, such as VMware, Hyper-V and azure/AWS cloud services.
- Familiarity with modern enterprise mobility and security solutions, including Microsoft and experience managing mobile devices across various platforms.
- Excellent project management and planning skills.
- Comprehensive understanding of network architectures and distributed computing environments; knowledge of routing concepts, client/server applications and cohesive network-wide file system structures.
- In-depth knowledge of network protocols and internet services, including routing, Ethernet switching.
- Skilled in deploying, configuring and maintaining Windows Server environments as well as infrastructure hardware and software.
- Proven ability to troubleshoot and resolve complex technical issues efficiently and effectively.
- Advanced proficiency in managing and maintaining Active Directory environments, including Group Policy Objects (GPO), DNS and DHCP configurations.
- A strong commitment to continuous learning and staying abreast of emerging technologies.
- Excellent communication skills, capable of clear and effective interaction with users, peers and management.
- Creative problem-solving abilities and a strong analytical mindset.
- Resilience and adaptability in the face of changing priorities and workloads.
- Future Requirement may include to work a rotating on-call schedule and availability for occasional extended hours or after-hours as dictated by urgent matters, projects or workload.

Qualified candidates are invited to submit their resumes **by August 12th, 2024 at 4:00p.m.** to:

Human Resources: careers@mrha.ca

We thank all candidates who apply. Only those selected for an interview will be contacted.

We are committed to inclusive and accessible employment practices – If you require accommodation throughout any part of the recruitment process, please contact Human Resources to let us know how we may assist you.

Please note that according to the MRHA Vaccination Policies, all applicants must be fully vaccinated unless they can provide the proof of a valid medical contraindication or exemption on the basis of protected grounds under the Ontario Human Rights Code in order to be considered for any staff or volunteer opportunities. Upon hiring, applicants must provide the proof of either government issued documentation proving they have been fully vaccinated, or present supporting documentation of a valid medical contraindication or exemption under Ontario Human Rights Code.

Mississippi River Health Alliance (MRHA) is committed to fostering a culture of diversity, equity, inclusion and belonging. We believe that embracing diversity in all its forms enriches our workplace and enhances the quality of care we provide to our patients, residents and community. We are dedicated to creating an environment where every individual feels valued, respected and supported regardless of race, ethnicity, gender, sexual orientation, religion, age, ability or background. We aim to create a workplace where everyone can thrive and contribute to our shared mission of providing integrated health care that meets the evolving life-long needs of our communities.